

# OUR APPROACH The three E's

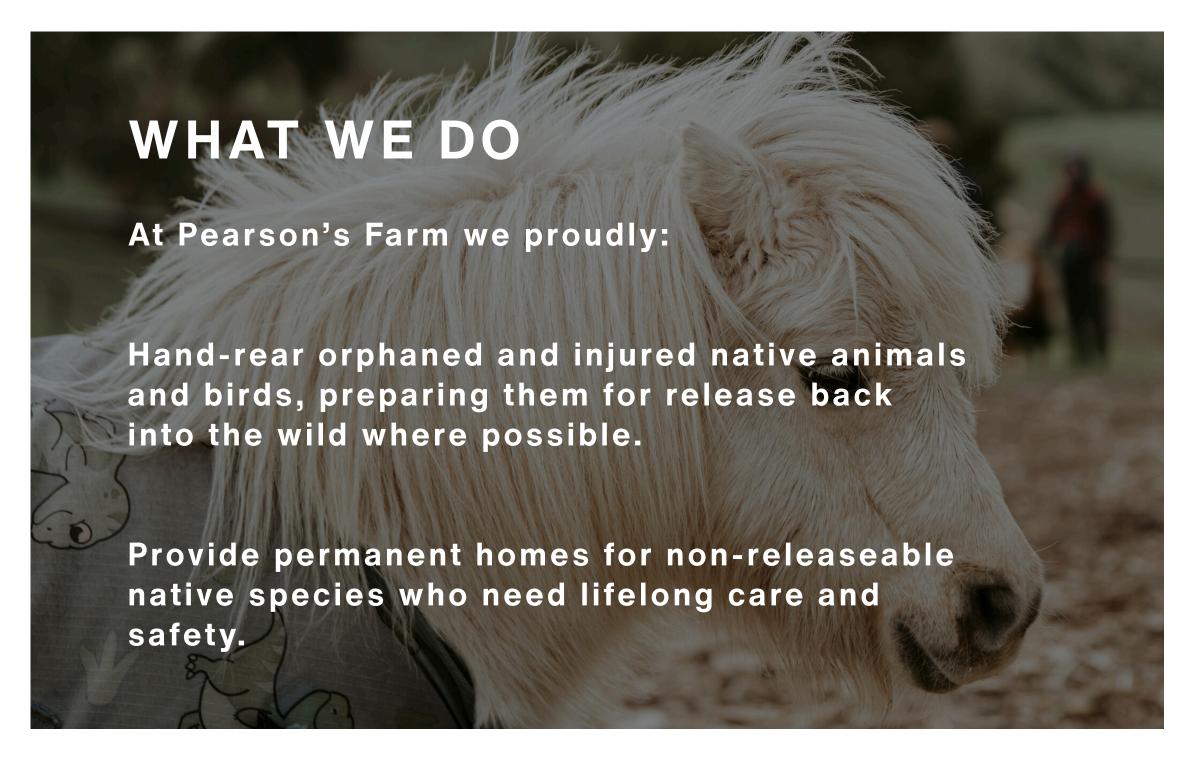
We are proud to call ourselves Wildlife Champions, and we live by 3 core principles:

EDUCATE: Share knowledge about animal welfare and habitat preservation.

experiences that help people reconnect with animals, and the natural world.

ETHICAL: Operate with transparency, compassion, and integrity in all we do.

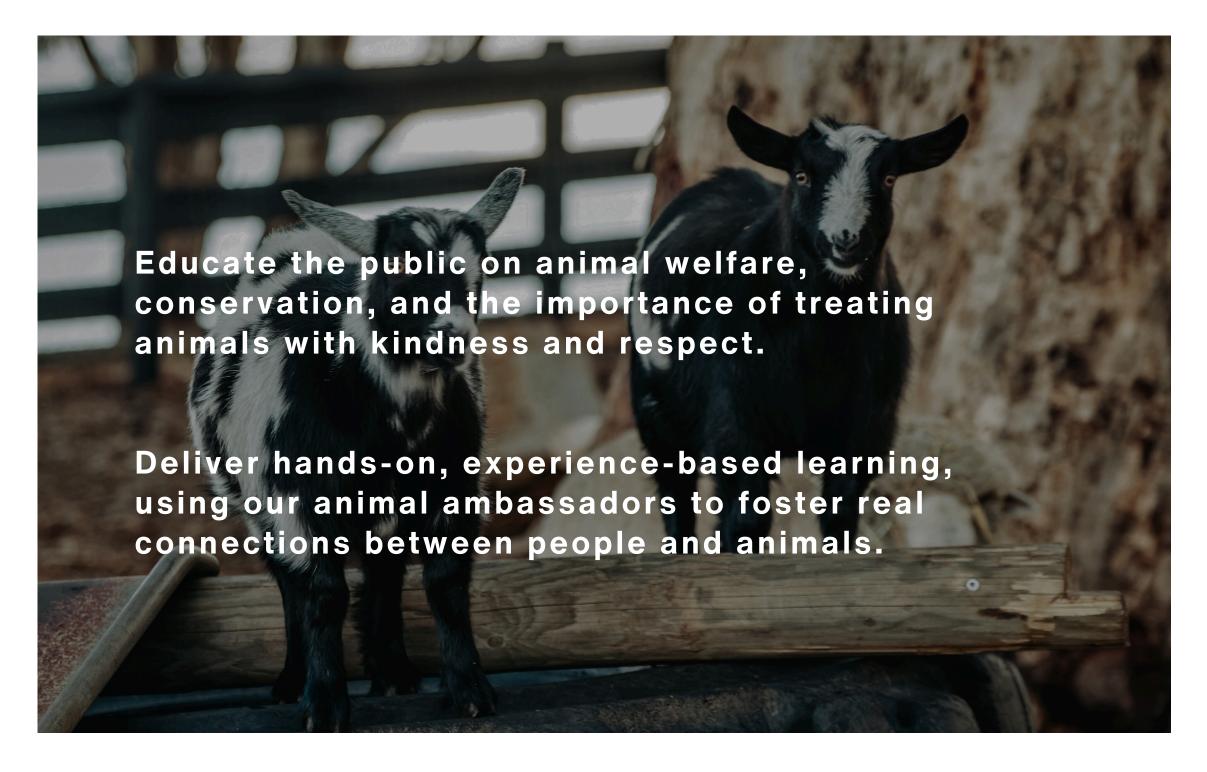
Our friendly, safe, and educational environment supports these values, while offering unforgettable encounters with animals of all kinds.













## FARM EXPERIENCE INFORMATION

We are excited to welcome you to our farm to meet some of our animals and hear their stories!

If there are particular animals you'd especially like to see, please let us know.

While we always do our best to show you all of the animals, this may depend on their needs and behaviour on the day.

### Some of the experiences you may enjoy:

Meet and feed Kevin Bacon, our pig! Along with our goats, alpacas, and donkeys.

Bottle-feed our calf and spend time with our baby animals.

Meet our kangaroo joeys and hear their rescue stories.

Pat our horses, ponies, and donkeys.

Meet and feed our Valais Blacknose sheep, known around the world as the cutest sheep.

Meet our chickens, and if you're lucky, even hold a little chick!

Pat our bearded dragons and blue-tongued lizards, who love gentle interactions.

Enjoy a relaxed, personalised walk around our 20 acre property, with plenty of time for photos and questions.

#### WHO YOU'LL MEET:

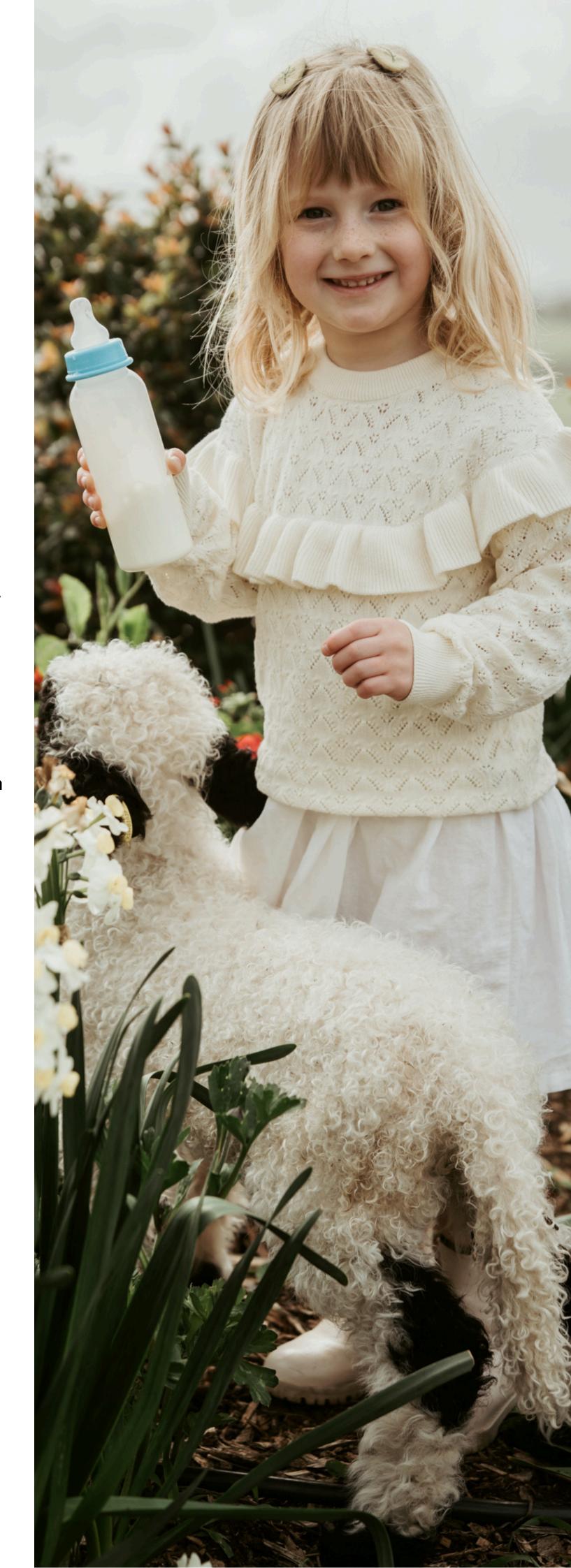
We care for a wide variety of animals, including:

**NATIVE WILDLIFE:** kangaroos, bettongs, pademelons, gliders, and lizards.

**FARM ANIMALS:** horses, cows, alpaca, goats, sheep, donkeys, pigs, rabbits, guinea pigs, chickens.

**COMPANIONS:** 5 dogs, a farm cat - all part of the family!

Note: Animals in rehabilitation for release are not included in hands-on experiences, to respect their future in the wild.



## VISITOR HOUSEKEEPING INFORMATION

#### **SAFETY & BEHAVIOUR**

Children must be supervised by an adult at all times. Please listen to your tour guide's instructions when interacting with animals.

Closed-toe shoes are required for all visitors.

Please do not enter any enclosures unless invited by your guide.

#### **ANIMAL WELFARE**

Our animal's wellbeing always comes first. If an animal chooses not to interact, please respect their space.

Gentle hands only - no chasing, shouting, or rough handling.

Please wash or sanitise your hands after touching animals.

#### **AROUND THE FARM**

The farm is on undulating land, so please take care when walking and use designated paths. If you have mobility needs, let us know, and we can provide access with our all-terrain vehicle or bring animals to the retreat area.

Please place all rubbish in the bins provided.

#### **PHOTO MEMORIES**

You are welcome to take photos, but please do not use flash as it may startle the animals.

Share your photos and tag us on social media, we love seeing your experiences!

#### **EMERGENCIES**

In the unlikely event of an emergency, follow your guide's directions immediately.

First aid supplies are available, please notify staff if you need assistance.

#### WET, HOT & FIRE DANGER POLICY

The farm operates in most weather conditions, so please bring suitable clothing and closed-toe footwear.

In the event of severe weather (storms, high winds, flooding, or unsafe conditions), Pearson's Farm & Animal Rescue may postpone or reschedule tours. We will notify you as soon as possible and offer an alternative date.

If temperatures are forecast to be above 35 degrees Celsius, we may need to adjust, shorten, or reschedule tours to protect both animals and guests.

In extreme heat, some animals may not be available for interaction, as their welfare always comes first. Shade and water will be available for guests during the visit.

On days declared as Catastrophic Fire Danger by the CFS, the farm will be closed for the safety of visitors, staff, and animals. Bookings that are scheduled on these days will be rescheduled, or a full refund will be offered.

#### **CANCELLATIONS & RESCHEDULING**

If you need to cancel or reschedule your booking, please provide at least 48 hours' notice where possible.

Bookings cancelled with less than 24 hours' notice may be non-refundable, except in exceptional circumstances.

If Pearson's Farm & Animal Rescue cancels your tour due to weather or unforeseen circumstances, you will be offered either a full refund, or the option to rebook at another suitable time and date.

#### **STAFF**

All staff hold at a minimum:

Current Working With Children Check (WWCC). Senior First Aid Certification.







## WE LOOK FORWARD TO WELCOMING YOU SOON.











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