**🛡️ Pearson’s Farm & Animal Rescue – Visitor Safety & Information**

Your safety, comfort, and the wellbeing of our animals are our top priorities. Please take a few minutes to read this guide before your visit. It will help you prepare, enjoy your time on the farm, and understand what to expect.

**Safety 👢**

* **Closed-toe shoes are required** for all visitors. This protects your feet from uneven ground, animal hooves, and unexpected hazards. Thongs, sandals, or bare feet are not safe on the farm.
* **Do not enter enclosures unless invited by your guide.** Some animals are large or protective, and entering without supervision can be unsafe.
* **Snakes may be present** on the property, especially in warmer months. They are more frightened of you than you are of them, but enclosed shoes and long pants provide extra protection.

**Animal Welfare 🐑**

* **Most of our animals are rescues.** Many have come from difficult backgrounds, and their wellbeing always comes first. Please treat them with kindness and respect.
* **Gentle hands only.** No chasing, shouting, or rough handling. This keeps both visitors and animals calm and happy.
* **Wash or sanitise your hands** after touching animals, before eating, or before touching your face. This helps stop the spread of germs and keeps everyone healthy.

**Around the Farm 🚜**

* **Undulating land.** The farm is on hills and uneven ground. Please walk carefully, wear sturdy footwear, and use the designated paths.
* **Mobility support is available.** If you or someone in your group has mobility needs, please let us know in advance. We can provide access via our all-terrain vehicle or bring animals to the retreat area for you.
* **RTV transport.** If we use our RTV to take you around the farm, you must wear your seatbelt and keep all body parts inside the vehicle at all times. This ensures your safety and the safety of others.

**Photos & Memories 📸**

* **Photos are welcome!** Please take as many as you like, but avoid using flash — it can startle some animals.
* **Share and tag us** on social media. We love seeing your experiences and sharing them with our community.

**Emergencies 🚑**

* **Follow your guide’s directions immediately** in the unlikely event of an emergency. Our staff are trained in safety procedures.
* **First aid kit is available in the Retreat.** Please notify a staff member right away if you need assistance.
* **Evacuation point**: If an evacuation is required, please proceed calmly to the carpark along the driveway, next to the wood shed.
* **Tours run in most weather conditions,** so please dress appropriately with hats, sunscreen, raincoats, or jackets depending on the season.

**Severe Weather & Heat Policy 🌡️**

* **Unsafe weather** (storms, high winds, or flooding) → tours may be postponed or rescheduled for safety.
* **Temperatures above 35°C** → tours may be shortened, adjusted, or rescheduled to protect both visitors and animals.
* **Catastrophic fire danger days (as declared by the CFS)** → the farm will be closed for the safety of all visitors, staff, and animals.

✅ Thank you for helping us keep the farm safe, enjoyable, and welcoming for everyone — including our rescued animals.